

CITY OF AGOURA HILLS

Why stay at home when you can dial a ride?



Dial-A-Ride

Summer Service Expansion Pilot Program

REGULAR SERVICE AREA

Agoura Hills Dial-A-Ride will transport passengers between two points within the regular service area (see Service Area Map on back), provided at least one end point is within the city limits of Agoura Hills.

Regular Service can be scheduled in advance or provided “on demand” within a specified period of time given by the dispatcher at the time of call (generally no longer than 30 minutes).

Regular Service is \$1.00 each way.



EXPANDED SERVICE AREA

Any Agoura Hills resident (proof of residency may be required) can travel to pre-determined destinations in Oak Park, Westlake Village, and Thousand Oaks. All trips to Thousand Oaks destinations are scheduled on or around the following hours: 9am, 11am, 1pm, 3pm, and 5pm. Return trips are scheduled on the corresponding half-hours.

Expanded Service is \$2.00 each way.

WHO CAN RIDE?

Passengers can be of any age. Children under 10 require adult supervision and appropriate seating arrangements by law. Persons with disabilities can be accommodated with accessible van features. Please inform the dispatcher when you call. Adults and minors 10 and older must adhere to the City of Agoura Hills Transportation Rules at all times. Dial-A-Ride is considered public transportation and accepts no supervisory role over minors.

BEFORE YOU RIDE

The Agoura Hills Dial-A-Ride is a shared ride service, for your convenience:

- Note time you call.
- Call after you are prepared to go. The van may arrive promptly if in the area, or will arrive within 30 minutes of request.
- You will be given an estimated time for pick-up.
- Watch for white vans.
- Drivers will wait 60 seconds.
- Exact fare necessary, driver will not provide change.

TRANSPORTATION RULES

Failure to adhere to these rules could jeopardize the continuation of the service and be cause for removal from the vehicle.

- Must carry picture identification.
- No smoking, eating, or drinking on the vehicle. No alcoholic beverages on board.
- No littering in vehicle or while waiting for pick-up.
- Store all baggage and large items in back of vehicle.
- No playing radios out loud on the vehicle. No loud or disruptive behavior is allowed.
- Arrivals/departures subject to schedule changes.

CALL (818) 707-2005 and GIVE:

- Location (pick-up address)
- Destination
- Number of Passengers

HOURS

- 7:00am - 7:00pm Monday through Friday
- 9:00am - 5:30pm Saturday

Why stay at home when you can dial a ride?

DESTINATIONS

• ON-DEMAND

Within 30 minutes of calling

One end point must be within Agoura Hills city limits

AGOURA HILLS

OAK PARK

Lindero Canyon Road & Kanan Road Intersection

WESTLAKE VILLAGE

Albertson’s Shopping Center •

Costco Wholesale •

TJ Maxx Shopping Center •

• BY APPOINTMENT

9am • 9:30am • 11am • 11:30am • 1pm • 1:30pm • 3pm • 3:30pm • 5pm • 5:30pm

*** Agoura Hills Residents Only**

* Residency Exception for paid members of the Agoura Hills Senior Recreation Program (\$12/year, 50 years and over)

THOUSAND OAKS

Civic Arts Plaza •

Department of Motor Vehicles •

Goebel Senior Center, Thousand Oaks Teen Center & Thousand Oaks Library •

Janss Marketplace •

Los Robles Hospital •

Medical Facilities •

The Oaks Mall •

Senior Concerns •

Social Security Administration Office •

Thousand Oaks Auto Mall •

Westlake Promenade •



TRANSIT REVENUE - Proposition A, a ballot measure approved by voters in Los Angeles county in 1980 provided financing for lower bus fares, local transit improvements, and the construction of a rapid transit system. Proposition A increased the sales tax in Los Angeles county by 1/2 percent. Every incorporated city in Los Angeles County receives a direct allocation of sales tax revenues for local transit improvements based on the population of each jurisdiction. Service in the unincorporated area of Los Angeles county is financed through funds provided by the county of Los Angeles. This demand-response paratransit service will provide an internal transportation system for all our citizens at a minimal cost to the rider.

